



Equipment Hire

Terms & Conditions

By Hiring you are accepting our Terms and Conditions

If the customer does not pay for damage or stolen equipment willingly then we will pursue for lost moneys in a small claims court and if it has to lead to this stage then we will also claim for lost hire time.

If we arrive to deliver your equipment at the agreed time and no one is in to receive it then we will try to rearrange delivery subject to extra fuel and time costs. If we are too busy to re-deliver then you may lose your booking. It is up to you to be at home for delivery, however we will always try to be as accommodating as possible

1. LOST, STOLEN, DAMAGED EQUIPMENT

The Hirer is responsible for looking after the equipment and returning it to us in the same condition and good working order as it were received by the Hirer.

The Hirer is legally responsible to pay BroSea Inc. Limited the cost of replacing any equipment which is lost, stolen, or damaged beyond any economical repair.

If the equipment or any associated equipment owned by BroSea Inc. Limited is stolen whilst in the possession of the Hirer, there will be no refund on any unused hire time to the Hirer.

It is also mandatory that the stolen equipment is reported to the police immediately and a crime reference number must be provided for the stolen equipment and/or associated equipment.

You the Hirer accept complete responsibility for the safety of the equipment during the agreed term of rental.

Any damage to our equipment upon collection will be charged at either the cost of repair or replacement, supplied by the manufacturer. If the Equipment is beyond repair a market value replacement cost will be charged

2. HIRE PERIODS

At the end of the hire period, goods not made ready for collection will be charged for at £15 per day in addition to fuel and time costs above.

The contract comes into effect when you have signed and agreed to keep these conditions of the contract and we have accepted your order. If you do not pay the hire cost in full, then we can remove the equipment at our convenience. You must allow us access to the property to remove our goods.



3. YOUR RESPONSIBILITY WHEN HIRING THE EQUIPMENT

When you make the booking we would have arranged a date to come and set up the equipment. Unless we have arranged otherwise, we will arrive at the time slot that was listed under your booking (either AM or PM) and we will try to be very flexible to within 2 hours of your desired time of delivery and setup.

Any balance due must be paid before we leave. Bookings are for the whole hire period and not for individual events.

We will need a clear path to the site where you want the equipment set up. This should be a minimum of 70 cms with no obstructions or steps (unless agreed otherwise).

If you have more than 3 steps then please contact us before booking for a confirmation of suitability. Parking costs are not included, so if we need to pay to park then this will be charged to you.

You must give us clear instructions and take all reasonable steps to ensure the safety of our employees. We accept no responsibility for any damage or injuries caused.

If you have hired a equipment then you will need to have enough space for us to erect it. This will be around 3 x 3 m (10 ft x 10ft) (unless specified otherwise). If it is too windy to erect it then we will advise you of this.

We may need to peg the equipment to the grass or use other methods to secure it.

The hirer will inspect the equipment with BroSea Inc. Limited and note and sign for any damage on the equipment.

The hirer becomes responsible for the equipment when it has been received

4. CANCELLATIONS

You can cancel your equipment hire booking up to seven calendar days before your delivery day. Subject to availability you may also be given an option of changing the date of your booking at no additional charge.

If you cancel your booking anytime within 5 days before your delivery day then you will be liable for 50% of the cost of your hire

5. ACCIDENTS / INJURY

The Hirer acknowledges that the use of the equipment is at the Hirers own risk.

BroSea Inc. Limited will not be held liable for any accidents, injuries or death.



6. DAMAGE TO YOUR PROPERTY

BroSea Inc. Limited will not be held responsible for any damages to your property through hiring any of our equipments: this includes any weight damage to structures, fixtures, fittings, garden or grass areas as a result of the equipment location.

It is the Hirer's full responsibility to make sure the area where the equipment is going to be placed is suitable and will not cause any damage.

7. LIMITS OF OUR LIABILITY

All the times and dates we quote for delivery or collecting the goods are approximate, we will not be liable for any delays caused by circumstances beyond our reasonable control.

If the equipment has any issues we will determine the problem as soon as possible after you have reported it to us, and then try to repair or replace it as soon as possible.

We will not be responsible for any damage caused to your property or persons.

8. LOST, STOLEN, OR DAMAGED EQUIPMENT

You the hirer are responsible for looking after the equipment(s) and returning it to us in the same condition and good working order as they were received by you the hirer.

You must pay to us the cost of replacing any equipment which is lost, stolen, or damaged beyond any economical repair.

If you do not willingly pay for any damaged replacement part, or stolen equipment we will pursue a claim in the small claims court.

9. OUR RIGHT OF ACCESS

BroSea Inc. Limited's employees / representatives may enter any land or premises where it is reasonably believed the equipment may be located, on the agreed date and time of collection at the end of the agreed hire period.

10. EQUIPMENT & LIGHTING

Equipment and Lighting may be advertised by BroSea Inc. Limited to be included with a hire of a Equipment when and if available. Such items are considered to be either additional or complimentary and do not amount in either part or full towards the hire charge and can therefore not be refunded if one is not supplied..

Equipments with lighting are therefore not guaranteed unless specifically stated

11. REFUND POLICY

Any requests for refunds to be made must be done so in writing via email to: info@brosea.co.uk giving full details of why a refund is being requested, how much and the original payment method and



amount paid. We will then look at such requests and aim to respond within 5-7 working days. Any agreed refunds will be paid either in part or in full to the original card or bank that was used to make the payment for hire.

No refund will be given for misuse of property, improper use of guidelines or the absence of a complimentary item. Any lost days during hire by either fault of the equipment or due to delivery shall either be compensated by an extension of hire or by agreement of a partial refund. We will reserve the right not to make any refunds unless a collection and inspection of our equipment has been made first to determine who is at fault. Upon this inspection we will correspond with the hirer within 48 hours of collection and allow the hirer sufficient time to contest our decision.

Refunds shall not include a reimbursement of delivery charges where the hirer has used the Equipment.

No refunds shall be given where a fault has been reported late and led to BroSea Inc. Limited not being able to provide a remedy for the hirer to continue hire.

12. OTHER TERMS

If customers accidentally make a duplicate booking or overpayment that requires us to make a refund, there will be an admin fee of £15 to cover bank and admin charges. If any term in this contract cannot be enforced or agreed to, then the hire of BroSea Inc. Limited equipment will not be supplied.

By hiring our equipments you the hirer agree to release BroSea Inc. Limited and any of its employees from any and all liabilities incurred during the hire or use of the equipment.

On hiring the equipment you agree to accept our Term and Conditions and acknowledge that the use of the equipment is at you,the hirers, own risk.